

## North West Community Services (OP) 22-1 for NFC Health & Social Care Ltd

### Overall Rating



EXCELLENT



Assessment Completed 25/03/2024

### Domains

1. Involvement and Information	Good	★★★★☆
2. Personalised Care and Support	Excellent	★★★★★
3. Safeguarding and Safety	Good	★★★★☆
4. Suitability of Staffing	Excellent	★★★★★
5. Quality of Management	Excellent	★★★★★

### Standards

1. Respecting and Involving Service Users	Good	★★★★☆
2. Consent	Good	★★★★☆
3. Care and Welfare of Service Users	Excellent	★★★★★
4. Meeting Nutritional Needs	Good	★★★★☆
5. Co-operating with other Providers	Excellent	★★★★★
6. Safeguarding People who use the Service from Abuse	Good	★★★★☆
7. Cleanliness and Infection Control	Good	★★★★☆
8. Management of Medicines	Good	★★★★☆
9. Safety and Suitability of Premises	Good	★★★★☆
10. Safety, Availability and Suitability of Equipment	Good	★★★★☆
11. Requirements Relating to Staff Recruitment	Excellent	★★★★★
12. Staffing and Staff Deployment	Good	★★★★☆
13. Staff Support	Good	★★★★☆
14. Assessing and Monitoring the Quality of Service Provision	Good	★★★★☆
15. Using Information and Dealing with Complaints	Good	★★★★☆

### Address

NFC Health & Social Care Ltd, First Floor Office,  
Eccleston Park Trade Centre, Prescot Road, St.  
Helens

### Provider

NFC Health & Social Care Limited

### Parent Company

### Services

- No services listed

